



Vego Garden Greenhouse 15-Year Limited Warranty

Vego Garden provides a limited warranty that the product will be free from defects in materials and workmanship for a period of 15 years from the original purchase date, subject to the terms and conditions outlined below. This warranty includes:

- A **15-year warranty** for the greenhouse frame.
- A **5-year warranty** for polycarbonate panels, assembly hardware and other parts.

1. Warranty Conditions

(1) This warranty is valid only if the product is installed, maintained, and handled according to Vego Garden's instructions and recommendations.

(2) This warranty does not cover normal wear and tear, including, but not limited to, damage caused by:

- Use of force.
- Improper handling, assembly, or maintenance.
- Neglectful or inappropriate use.
- Accidents, vandalism, pollutants.
- Alterations, painting, connecting, gluing, or sealing not in accordance with the user manual.
- Cleaning with incompatible detergents, see owner manual for cleaning details.
- Cosmetic, superficial, or other minor deviations that do not affect performance.

(3) This warranty excludes damage resulting from "force majeure" events, such as hailstorms, tornadoes, hurricanes, blizzards, floods, fires, or other acts of nature.

(4) The warranty is void if non-compatible structural parts and components are used during installation or maintenance, unless approved by Vego Garden.

(5) The warranty applies only to the original purchaser and cannot be transferred to subsequent owners or users.

(6) Vego Garden disclaims liability for any use of the product outside of its recommended purposes.

(7) This warranty does not cover damage due to structural overload caused by excessive weight on the structure, such as snow, ice, leaves, debris, etc.

(8) Anchoring the product to the ground is mandatory for stability and rigidity. Failure to do so may void this warranty

2. Claims and Notifications

(1) Any warranty claim must be submitted to Vego within **3 days** of discovering the defect. The claim must include the original sales receipt and any warranty documentation received with the product.

(2) The claimant must allow Vego Garden to inspect the product and installation site before removal or alteration of the product. Alternatively, the claimant may return the product to Vego Garden for testing.

(3) Vego Garden reserves the right to independently investigate the cause of any failure.

3. Compensation

(1) Vego reserves the right to provide warranty compensation in a form deemed acceptable by Vego based on warranty claim details and can include but is not limited to replacement parts, replacement product, monetary compensation or alternative product(s).

(2) In the event a valid warranty claim is approved during the warranty period, Vego will provide replacement parts at no cost. Shipping and handling will be included for initial warranty claims. Customers submitting subsequent warranty claims will still receive replacement parts at no charge but will be responsible for shipping and handling costs.

(3) This warranty does not cover costs associated with removal, reinstallation, shipping, taxes, or other direct/indirect losses resulting from product failure unless otherwise detailed in this document or directly by Vego.

4. General Conditions and Limitations

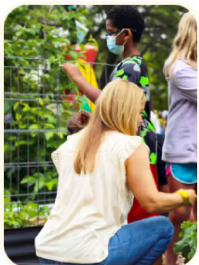
(1) Except as expressly provided in this warranty, all other warranties, whether express or implied, including warranties of merchantability and fitness for a particular purpose, are excluded to the maximum extent permitted by law.

(2) Vego Garden is not liable for any losses or damages the purchaser may suffer, whether direct or indirect, resulting from the use of the product.

(3) If applicable law prohibits the exclusion of implied warranties, the duration of all such implied warranties is expressly limited to the duration of this warranty, or the maximum period required by law.

(4) The purchaser is solely responsible for determining whether the product is safe and appropriate for use in their specific circumstances. Vego Garden is not responsible for any damages or injuries resulting from improper handling, storage, installation, or use of the product.

(5) Unless otherwise stated by Vego Garden, the product is intended for normal residential and commercial use only. Vego Garden is not liable for any losses, damages, or expenses resulting from non-recommended uses or violations of local laws.



Giving Back Program

We donate one Vego Garden Kit for every 50 kits that are sold.

[Submit Your Application >](#)



Affiliate Program

Introducing our Vego Grove - a space where we partner with leading global gardeners.

[Become A Partner >](#)



#VegoGardenKit Program

Creating a welcoming environment for all gardeners... even little ones!

[Join and Get A 50% Refund](#)